



# FAQ

## WHAT IS THE FANDUEL SPORTSBOOK?

The FanDuel Sportsbook is the FanDuel Group's sports betting retail location in partnership with Blue Chip Casino, Hotel & Spa.

## WHERE IS THE FANDUEL SPORTSBOOK RETAIL LOCATION?

The FanDuel Sportsbook retail location is located at Blue Chip Casino, Hotel & Spa in Michigan City, Indiana.

Address:

FanDuel Sportsbook  
Blue Chip Casino, Hotel & Spa  
777 Blue Chip Drive  
Michigan City, IN 46360

## HOW BIG IS THE FANDUEL SPORTSBOOK AT BLUE CHIP CASINO, HOTEL & SPA?

Square Footage: 2,730

TV Screens: 22 including video wall

Tills: 5

Sports News Tickers: 2

Seating: 60

Self-Betting Kiosks: 10

## DO YOU HAVE TO BE A RESIDENT OF INDIANA TO PLACE A WAGER AT THE FANDUEL SPORTSBOOK AT BLUE CHIP CASINO, HOTEL & SPA?

No. To place a wager at our retail location you simply need a valid ID showing you are at least 21 years of age.

## IF I AM NOT A RESIDENT OF INDIANA AND I HAVE A WINNING TICKET, HOW DO I COLLECT MY WINNINGS?

1. Revisit the FanDuel Sportsbook to redeem your winnings.
2. Winning tickets of \$600 or more must be redeemed in person at the FanDuel Sportsbook.
3. Fill in the details on the back of the ticket and mail it, along with a copy of your valid photo ID to:

FanDuel Sportsbook  
Blue Chip Casino, Hotel & Spa  
777 Blue Chip Drive  
Michigan City, IN 46360



## **CAN MY B CONNECTED CARD BE USED IN THE FANDUEL SPORTSBOOK?**

Yes. Swipe your B Connected card before placing a Sportsbook wager to earn B Connected Points and Tier Credits. You must be a Sapphire member or above to earn B Connected points.

## **WILL I STILL BE ABLE TO RECEIVE POINTS AND TIER CREDITS IF I FORGET TO SWIPE MY CARD BEFORE PLACING BET?**

No. B Connected card must be swiped prior to completing bet for tracking. B Connected points and tier credits cannot be added after a bet is placed.

## **HOW CAN I EARN MY REWARDS IF MY CARD WILL NOT SWIPE?**

You can type in your B Connected Card number if it will not swipe.

## **WHERE CAN I VIEW THE POINTS AND TIER CREDITS I HAVE EARNED?**

You can view these in the B Connected Mobile App.

## **WILL I EARN HOTEL AND FOOD VENUE OFFERS BY SWIPING MY CARD BEFORE PLACING BETS?**

No. Rewards will be issued in the form of B Connected points.

## **WHAT IS THE MINIMUM BET?**

The minimum bet is \$5.

## **WHAT TYPES OF WAGERS ARE AVAILABLE AT THE FANDUEL SPORTSBOOK?**

There will be something for everyone including Straight Bets, Parlays, Futures, Prop Bets, Teasers and Round Robin Bets.

## **WHAT SPORTS ARE CUSTOMERS PERMITTED TO BET ON AT THE FANDUEL SPORTSBOOK?**

The FanDuel Sportsbook will feature bets on all major U.S. sports including professional baseball, basketball, hockey, soccer, football, golf, boxing, motorsports as well as collegiate football and basketball.

## **MOBILE SPORTS BETTING**

Mobile sports betting has been launched. You can legally download the FanDuel Sportsbook App to register and place your bet(s).

## **CAN I PLACE A WAGER ON HORSE RACING?**

No. Wagering on Horse Racing is prohibited at this FanDuel Sportsbook although all major Horse Races will be broadcast at this facility.

## **HOW ARE THE ODDS SHOWN?**



## **IS SMOKING ALLOWED INSIDE THE FANDUEL SPORTSBOOK?**

No. Smoking is prohibited inside the FanDuel Sportsbook area.

## **WHAT TYPE OF FOOD WILL BE SERVED AT THE FANDUEL SPORTSBOOK?**

At this time for the health and safety of our guests, no food is permitted in FanDuel Sportsbook. FanDuel Sportsbook is connected to The Game, which offers a full menu.

## **WILL THERE BE ALCOHOL SERVED INSIDE THE FANDUEL SPORTSBOOK?**

The FanDuel Sportsbook is connected to The Game, which has a full bar.

## **WILL THE FANDUEL SPORTSBOOK BROADCAST PAY PER VIEW EVENTS?**

Yes.

## **CAN I MAKE SEATING RESERVATIONS?**

At this time, we are not taking advanced reservations. All seats are first come, first served.

## **IS THERE A DRESS CODE AT THE FANDUEL SPORTSBOOK?**

To ensure a safe and enjoyable visit for all guests, inappropriate attire will not be tolerated at FanDuel Sportsbook. Examples of unacceptable attire include but are not limited to:

- Vulgar and offensive
- Excessively revealing

## **WHAT SYSTEMS ARE IN PLACE TO PROTECT CONSUMERS AT A RETAIL LOCATION?**

There are minimum age requirements and ID checks on anyone appearing under the age of 30. The FanDuel Sportsbook has an educated staff that will be available to provide information to consumers on types of wagers and limits. FanDuel Staff will also monitor customers placing wagers over \$2,000 by collecting name via ID.

## **CAN YOU IDENTIFY A PROBLEM GAMBLER AT A RETAIL LOCATION?**

Yes. The staff at Blue Chip Casino, Hotel & Spa and the FanDuel Sportsbook are trained to recognize the signs of problem gambling. If signs of problem gambling are recognized, Supervisors are also trained on how to handle the situation.

**If you or someone you know has a gambling problem and wants help, please call 1-800-994-8448.**